capital-at-risk

Innovative Solutions. Immaculate Service.



# FTSE<sup>®</sup>/STOXX Kick Out Plan

May 2014

www.meteoram.com



## Contents

Plan Summary	1
Key Risks	2
Key Dates	2
How the Plan works	3
Compensation arrangements	4
About Royal Bank of Canada	5
Investment return	6
Return of capital	7
The Indices	8
Simulated historical performance	9
Taxation	10
Anti-money laundering regulations	10
Investing	11
Statements and communications	12
Managing your account online	12
Charges and fees	13
Risks	14
Capital-at-risk products	16
Frequently asked questions	17
About Meteor	20
Is this Plan right for me?	21
Terms and Conditions	22

Investing in this Plan puts your capital at risk. You may lose some or all of your investment. This brochure explains the features of the Plan. Please ensure that you read this document fully prior to making an investment. Meteor does not provide financial advice. We recommend that you talk to a financial adviser who will be able to help you assess whether the Plan is suitable for you. You should conduct such independent investigation and analysis of the tax treatment of an investment as you feel appropriate, to evaluate the merits and risks of an investment in the Plan. The information on taxation contained in the brochure is based on our understanding of rates of tax, current legislation, regulations and practice, which are likely to change in the future and which may be applied retrospectively.

> This brochure is also available in large print. Please call 020 7904 1010 to request a copy.

# Plan Summary

Term	A maximum six year two week investment					
Underlying assets	FTSE 100 Index and the EURO STOXX 50 Index ('the Indices')					
Counterparty	Royal Bank of Canada					
Return of capital	This is a capital-at-risk product. You may lose some, or all of your money if on 29 May 2020 the Final Level of the lower performing Index is below 60% of its Opening Level. The amount you would lose will equal the percentage that the lower performing Index is below its Opening Level.					
Investment return	If, on any Annual Measurement Date, the closing levels of both Indices are at least equal to their respective Opening Levels, the product will mature early and make a gross investment return of 10% of the money you invest for each year that the Plan has been in force.					
	The first Annual Measurement Date will be on 29 May 2015, 12 months after the Start Date. Thereafter, the performance of the Indices will be measured annually.					
	If the Plan has not matured early and the Final Levels of both Indices are at least equal to their respective Opening Levels, the Plan will make an investment return at the Maturity Date equal to 60% of the money you invest. If the Final Level of one or both Indices is below its Opening Level, no investment return will be payable at the Maturity Date.					
Tax treatment	It is our understanding that any investment return from a direct investment by individuals or Trusts into this Plan is expected to be subject to Capital Gains Tax (see page 10).					
Available for investment as	<ul> <li>Individual or joint applications</li> <li>Stocks and shares ISAs in respect of the 2014/15 tax year</li> <li>ISA transfers</li> <li>Pension schemes</li> <li>Trustees and companies</li> <li>This Plan is not available to residents of the United States</li> </ul>					
Securities	The Securities purchased will be a Euro Medium Term Note issued by Royal Bank of Canada (Toronto Branch) and qualifies as an Excluded Indexed Security (EIS). These Securities are effectively a loan to the Issuer and the return of any capital and any potential investment returns depend on the ability of RBC to make the payments due from the Securities.					
ISIN	XS1046595606 Listing Irish Stock Exchange					
Base Prospectus	You can obtain a copy of the Base Prospectus relating to the Securities and any further information about the Plan on request from Meteor or by visiting our website at <b>www.meteoram.com</b>					
Meteor distribution fee	We will receive a distribution fee of up to 2.25%. We use this fee to cover our costs for the preparation of the Plan literature and information, as well as marketing the Plan. We also use this fee to offset standard administration charges that would otherwise have been payable. This fee may also be used to cover payments to introducers, where necessary.					

# Key Risks

## Risk to capital and investment returns

- This is a capital-at-risk product and you could lose some, or all, of the money you invest in the Plan.
- The capital return is based on the lower performing Index.
   Should the Final Level of the lower performing Index be less than 60% of its Opening Level, you will lose money.
- It is possible that no investment return will be payable at all.

### Access to capital

If your circumstances change and you need to withdraw from the Plan prior to the Maturity Date, the Securities would have to be sold and you may not receive back all of the amount you originally invested in the Plan. In this event, you will also have to pay an administration charge. Please note there is no guarantee that RBC will provide pricing.

- In normal market conditions, it is expected that RBC Capital Markets LLC (the Calculation Agent of the Securities) will provide pricing of the Securities for investors who need access to their capital before the Maturity Date. However, there is no guarantee that you will be able to redeem any investment before the Maturity Date as the decision about whether market conditions are normal will be taken by the Counterparty (see Liquidity risks).
- If you decide to encash the investment before maturity you could get less back than you invested in the Plan.

### **Counterparty risk**

- It is possible that RBC could collapse or fail to make the payments due. If this happened you would lose some or all of your original investment as well as any potential investment returns to which you might otherwise have become entitled.
- The actual and perceived ability of RBC to meet its obligations may affect the market value of an investment over the term. If RBC fails to meet its obligations, you will get back less than is due to you or nothing at all.

The risks associated with this product are not limited to those listed above, but these are the key risks. Further risks are outlined on pages 14 to 16.

## Key Dates

Closing date for Plan subscriptions	<ul> <li>ISA transfer applications</li> <li>Applications with cheques</li> <li>Applications with bank transfers</li> <li>28 May 2014</li> </ul>					
Start Date	30 May 2014					
<b>Opening Levels</b>	Closing level of the Indices on 30 May 2014					
Annual Measurement Dates	29 May 2015         31 May 2016         30 May 2017         30 May 2018         30 May 2019					
Final Levels	Closing level of the Indices on 29 May 2020					
Maturity Date	12 June 2020					



## How the Plan works

An investment in the Plan constitutes a contractual arrangement with Meteor Asset Management Limited. If you have agreed that we pay an adviser charge to your adviser (see page 18), this amount will be deducted from your money and the remainder will be the amount you invest in the Plan. We will use this amount to acquire, on your behalf, financial instruments ('Securities'), which are designed to have the characteristics required to achieve the investment objectives of the Plan.

The Issuer will be responsible for the payment to the Plan Manager of any return of capital and any investment return due from the Securities. The return of any capital and any investment returns is therefore dependent on the ability of RBC to make the payments due from the Securities (see page 5). The potential investment returns from the Plan are linked to the performance of the Indices (see page 6). Neither the Plan nor the underlying Securities track the Indices directly but offers the potential for an enhanced return on your investment compared to the actual performance of the Indices.

On any Annual Measurement Date, the Plan may mature early, paying you an investment return of 10% of the money you invest per annum for each year the Plan is in force and a return of the money you invest in full. This is explained on pages 6 and 7, 'Investment return' and 'Return of capital'.

If the performance of the Indices is such that no investment return is payable, the return of capital at the Maturity Date is based on the performance of the Indices. You will lose some or all of the money you invest in the Plan if the Final Level of the lower performing Index is below 60% of its Opening Level.

We have designed the Plan to try to limit the potential for a reduction in your capital should the Indices fall. However, risk has not been eliminated and your capital is at risk (see page 16).

The trade-off for the possible enhanced returns and limiting the possibility of capital loss is that if the Indices were to increase by more than the potential investment return, you would not benefit from any investment return above that provided by the Plan. In addition, you should also understand that you will not be entitled to receive the dividends that would normally be available if you had invested directly in the Indices.

If the Plan is oversubscribed we may not be able to accept your application.

**Disclaimer** – The Plan is not in any way sponsored, endorsed, sold or promoted by FTSE International Limited ('FTSE'), the London Stock Exchange Limited ('the Exchange') or by the Financial Times Limited ('FT') and none of the FTSE, the Exchange or FT makes any warranty or representation whatsoever, either expressly or implied, either as to the result to be obtained from the use of the index and/or the figure at which the said Index stands at any particular day or otherwise. The FTSE index is compiled and calculated by FTSE. However, none of the FTSE, the Exchange or the FT shall be liable (whether in negligence or otherwise) to any person for any error in the Index nor shall they be under any obligation to advise any person of any error or omission therein. 'FTSE' is a trademark of the Exchange and FT and is under licence.

The Plan is not in any way sponsored, endorsed, sold or promoted by STOXX Limited ("STOXX"). STOXX do not make any warranty or representation whatsoever, either expressly or implied, either as to the result to be obtained from the use of the Index and/or the figure at which the said Index stands at any particular time on any particular day or otherwise. The only relationship of STOXX to the Plan is as the licensor of the EURO STOXX 50 Index (the "Index") and of certain trademarks, trade names and service marks of STOXX. The Index is determined, composed and calculated by STOXX. STOXX shall not be liable (whether in negligence or otherwise) to any person for any error in the Index nor shall they be under any obligation to advise any person of any error or omission therein.



## **Compensation arrangements**

If RBC fail to meet their obligations to pay to us the amount due from the Securities and you lose the money you invest in the Plan or any investment return to which you would otherwise have become entitled you will not, for this reason alone, be entitled to compensation from the Financial Services Compensation Scheme (FSCS).

Meteor Asset Management Limited and Meteor Investment Management Limited are covered by the FSCS and you may be entitled to compensation from the FSCS in the event that we are declared to be 'in default' and you have suffered a loss as a result of Meteor's actions or negligence. In this event, the compensation limit is currently £50,000 per person. If the level of your claim against us is greater than £50,000 you would not be covered for the excess. We currently use HSBC and Coutts to hold client money. You may be eligible to make a claim if either bank, or any other bank we may use in the future, becomes insolvent whilst holding your money prior to the purchase of the Securities, or pending payment to you of the amounts received at the maturity or earlier redemption of the Securities. In this event, the compensation limit is currently £85,000 per person and this applies to all deposits you hold with the insolvent bank and any other member of its group. You would not be covered for any excess amount over the compensation limit.

Many banking groups use several brands, which means the total deposits within a group will count towards one compensation limit. You can look up details of banking and savings groups on the FCA website: http://www. fca.org.uk/consumers/complaintsand-compensation/how-to-claimcompensation/banking-and-saving/ banking-and-savings-brands

If you have any queries you may wish to contact the FSCS at

10th floor, Beaufort House 15 St. Botolph Street London EC3A 7QU Telephone 0800 678 1100 or 020 7741 4100.

The FSCS website suggests that calling FSCS is the quickest way to have your query resolved.





## About Royal Bank of Canada

Royal Bank of Canada (listed on the Toronto and New York Stock Exchanges) and its subsidiaries operate under the master brand name RBC. It is ranked by Bloomberg as the fourth strongest bank (as at 2 May 2013) based on various financial ratios. It is Canada's largest bank, as measured by assets and market capitalisation, and is among the largest banks in the world, based on market capitalisation. It is one of North America's leading diversified financial services companies, and provides personal and commercial banking, wealth management services, insurance, corporate and investment banking and transaction processing services on a global basis. RBC employs approximately 74,000 full and part-time employees, serving close to 16 million personal, business, public sector and institutional clients through offices in Canada, the US and 51 other countries.

Source: Royal Bank of Canada, Bloomberg Markets & Bloomberg Rankings, 7 April 2014

## Long term credit rating and outlook for Royal Bank of Canada

Agency	Rating	Date rating effective	Outlook	Date outlook effective
Fitch	AA	18/07/2005	Stable	19/05/2009
Moody's	Aa3	21/06/2012	Stable	21/06/2012
Standard & Poor's	AA-	15/11/1994	Stable	13/12/2012

## Selection of a Counterparty

The security of your investment depends on the creditworthiness of RBC. It is possible that RBC could collapse or fail to make payments due from the Plan. If this happened you would lose some or all of the money you invest in the Plan as well as any investment returns to which you might otherwise have become entitled.

One of the factors taken into account when selecting a counterparty is its long term credit ratings. These are the opinions of a range of credit rating agencies regarding the long term security of the Counterparty.

A high rating from one or more of the credit rating agencies is not a guarantee that RBC will meet its obligation to pay the amount due from the Plan.

Fitch, Moody's and Standard & Poor's are independent ratings agencies that research and grade the ability of financial and other institutions to make the payments due from the Securities issued and/or guaranteed by them. By way of example, Standard & Poor's highest possible rating is AAA, followed by AA and A. These three ratings along with their BBB rating are generally regarded as investment grade (i.e. of higher quality). All of these ratings, except the AAA rating, can also be modified by a plus or a minus to give a counterparty's relative status within the grade; for example, A+, A, A- for the A rating. Ratings from BB downwards are provided in respect of other securities.

A rating outlook assesses the potential direction of a long-term credit rating view over the intermediate term. The term considered varies between credit rating agencies; Fitch looks at a 12 to 24 month period, Standard & Poor's a 6 to 24 month period, while Moody's says its outlooks are 'over the medium term'. In determining a rating outlook, consideration is given to any changes in the economic and fundamental business conditions. An outlook is not necessarily a precursor of a rating change or future creditwatch action.

#### Source: Bloomberg, 7 April 2014

- Positive means that a rating may be raised.
- Negative means that a rating may be lowered.
- Stable means that a rating is not likely to change.
- Developing means a rating may be raised or lowered.

All references to the credit rating are correct as at the date of this brochure. Credit ratings are subject to change during the offer period and during the term of the Plan.

Ongoing information about the ratings of RBC is available on the Meteor website and we will, where appropriate, include information relating to credit ratings in your periodic valuation statements.

Please refer to your financial adviser if you have any queries regarding credit ratings.



## How investment return is calculated

The investment return from the Plan is linked to the performance of the Indices. The Opening Levels of the Indices will be their closing levels on 30 May 2014.

We will compare the Opening Levels with the closing levels of the Indices on each Annual Measurement Date. The first Annual Measurement Date will be on 29 May 2015.

If, on an Annual Measurement Date, the closing levels of both Indices are at least equal to their respective Opening Levels, the Plan will mature early and make an investment return. If the Plan matures early on an Annual Measurement Date, the gross investment return payable will be: 10% at year 1; 20% at year 2; 30% at year 3; 40% at year 4; and 50% at year 5.

If the Plan matures early, settlement of maturity funds will be made within 10 Business Days of the relevant Measurement Date, or upon receipt of your signed instruction, if later.

If, on an Annual Measurement Date, the closing level of one or both Indices is below its Opening Level, no investment return will be made and the Plan will remain in force.

If the Plan runs for its full term, the gross investment return on the Maturity Date will be 60%, as long as the Final Levels of both Indices on 29 May 2020 are at least equal to their respective Opening Levels.

If the Plan has not matured early and the Final Level of one or both of the Indices is below its Opening Level, no investment return will be made.



No investment return is achieved.





### How capital return is calculated

If the Plan matures early at any Annual Measurement Date, your capital will be returned in full.

If the Plan does not mature early following any Annual Measurement Date, the return of your original capital at the Maturity Date will be based on the performance of the Indices and your original capital is not guaranteed to be returned in full.

You will lose some, or all, of your money if the Final Level of one or both Indices is below 60% of its Opening Level. In this case, the reduction in your original investment at the Maturity Date will equal the same percentage that the Final Level of the lower performing Index is below its Opening Level.

For example, if the money you invest is £10,000 and the Final Level of the lower performing Index is 70% below its Opening Level, you will receive only £3,000 of the money you invest in the Plan.

If the Final Levels of both Indices are at least equal to 60% of their respective Opening Levels, you will receive a full return of the money you invest. The table below gives examples of the return of capital at maturity based on a range of movements of the lower performing Index.

The table does not give predictions of what we believe you might receive. It is designed to illustrate how the return of the money you invest in the Plan is calculated. You should be aware that you could lose all of the money you invest in the Plan.

Amount	Final Level of the lower performing Index relative to its Opening Level							
invested after charges	-20%	-40%	-50%	-55%	-70%	-80%	-100%	
£10,000	£10,000	£10,000	£5,000	£4,500	£3,000	£2,000	£0	
£15,000	£15,000	£15,000	£7,500	£6,750	£4,500	£3,000	£0	
£20,000	£20,000	£20,000	£10,000	£9,000	£6,000	£4,000	£0	
£25,000	£25,000	£25,000	£12,500	£11,250	£7,500	£5,000	£0	
£50,000	£50,000	£50,000	£25,000	£22,500	£15,000	£10,000	£0	

## The Indices

There are now many Indices established by different organisations, all of which are designed to convey to the world how different markets are performing.

The FTSE 100 Index is made up of the top 100 UK listed companies by market capitalisation which operate across the whole marketplace including banking, oils, pharmaceuticals, mining, and retail and include companies such as BP, GlaxoSmithKline, RioTinto and Marks & Spencer. The EURO STOXX 50 Index is an index of 50 leading blue chip companies in the Eurozone of Europe. It currently includes such well known companies as AXA, BNP Paribas, Daimler and Philips.

The Indices are based on market capitalisation and are capital value only indices, i.e., they do not make any allowance for reinvestment of dividends.

You will not be entitled to receive dividends that would normally be available from an investment in any of the Indices, as you are not investing directly in the shares of any listed company.

It is important to remember that the value of stock market investments, such as shares, can and do fall, as well as rise.

The graph below shows the movements in the Indices over a ten year period ending 4 April 2014. You must remember that past performance should not be used as an indicator to the future, as the results shown might have been achieved during investment conditions that might not be repeated. As the graph shows, the values of these Indices do fall, as well as rise.



Source: Meteor Research Department/Bloomberg, 7 April 2014

For the purposes of the graph the Index has been rebased at 100 on 4 April 2004

Past performance is not a reliable indicator of future performance and should not be used to assess the future returns or risks associated with this Plan.



## Simulated historical performance

We have simulated the past performance of the Plan based on the actual performance of the Indices over every completed six year period since 31 December 1986, which was the first date on which both Indices were active.

Our research shows that there were 3,510 instances (65.36% of all occasions) out of 5,370 completed periods that would have achieved an investment return of 10% at the end of the first year.

In addition, the simulated past performance shows that the Plan would

have produced an investment return in other years on 20.71% of all occasions.

There would have been 720 instances (13.41% of all occasions) where the Plan would have returned the amount invested only.

However, there were 28 instances (0.52% of all occasions) out of 5,370 completed periods that would have produced a capital loss. In these periods, the Final Level of one or both Indices was below 60% of its Opening Level. It should be remembered that simulated historical performance is not an indicator of future performance and that this may not be replicated over the term of this Plan.

The table below shows how the Plan would have performed over every completed six year period from 31 December 1986 to 4 April 2014.

	Number of cycles	Percentage
Number of 6 year cycles tested	5,370	
Number of times the Plan would have returned a loss	28	0.52%
Number of times amount invested returned only	720	13.41%
Number of times the Plan would have made a investment return	4,622	86.07%
Number of times an investment return would have occurred in year 1	3,510	65.36%
Number of times an investment return would have occurred in year 2	489	9.11%
Number of times an investment return would have occurred in year 3	192	3.58%
Number of times an investment return would have occurred in year 4	269	5.01%
Number of times an investment return would have occurred in year 5	85	1.58%
Number of times an investment return would have occurred at maturity	77	1.43%

### Source: Meteor Research Department/Bloomberg, 7 April 2014

Note: Percentages are rounded to two decimal places and may not add up to exactly 100%.

Past performance is not a reliable indicator of future performance and should not be used to assess the future returns or risks associated with this Plan.

## Taxation

The information contained in this brochure is based on our understanding of rates of tax, current legislation, regulations and practice, which are likely to change in the future and may be applied retrospectively.

This is a general guide only. The information relates solely to United Kingdom taxation and is expected to apply to you if you are a UK tax resident investor who is the beneficial owner of your investment in this Plan. The statements are not exhaustive and do not constitute tax advice.

It is important that you consult your tax advisers concerning possible taxation and other consequences of making an investment in the Plan.

Any gains made from the investment by SIPPs, SASSs and other pension arrangement will usually be free of tax. When you invest individually, jointly or via a trust, the returns under current legislation, will be subject to Capital Gains Tax (CGT). Should you invest within an ISA, the returns will be tax free.

The values of any tax reliefs will depend on your individual circumstances and could change at any time and be applied retrospectively.

All individuals have an annual CGT exemption allowance (trusts receive 50% of this allowance). This means that if liable to CGT the total gains in the tax year in which the Plan matures will be added to any other gains in that tax year. Provided that the total of these gains is below the exemption level in the tax year of maturity, they will be free of CGT. The rate at which capital gains are taxed depends on your individual circumstances. CGT is currently payable at 18% for UK tax payers taxed at the basic rate of Income Tax. This rises to 28% for higher rate tax payers, trusts and personal representatives. However, only gains in excess of the annual exempt amount are subject to the tax.

The taxation of any gains on investments in the Plan made by companies, partnerships or other businesses will depend on the tax position of the organisation.

Further information about tax in the UK is available from HMRC website www. hmrc.gov.uk.

# Anti-money laundering regulations

Your financial adviser has to verify your identity for the purpose of anti-money laundering regulations and will probably have asked you for documentary evidence in order to fulfil this requirement. We are able to accept the verification provided by your financial adviser but we reserve the right to request additional information and/or documentation to satisfy our own anti-money laundering procedures.

We will also carry out an electronic data check to verify your identity.

The check will be carried out using a reliable and reputable electronic database agency. This is not a credit check and will leave a different 'footprint' on your electronic record to that left by a credit check.



## Investing

You simply complete the appropriate application form. Before you complete the appropriate application form, you should have read this brochure, including the Terms and Conditions, making sure that you understand the nature of the investment. The section 'Is this Plan right for me?' (on page 21) will act as a helpful reminder of the questions you should ask yourself.

You can place an order for a plan either online or by completing and submitting a paper based application form. Please note there will be an initial charge of 0.25% for paper-based applications that request ongoing paper-based correspondence, including valuation statements sent to you by post.

Please take care to complete the Adviser Charging section of your application form as we will use this information as the basis of any payments we make to your adviser on your behalf. You may amend or cancel this instruction in writing at any time (see page 18).

ISA transfer applications must be received by Meteor at least two weeks before the Start Date to allow sufficient time to instruct the current ISA Manager and for them to complete the transfer of funds to Meteor.

If you are sending funds via bank transfer (BACS or CHAPS) please check with your bank to confirm whether its payment system transfers funds instantly or whether there is a clearing period, which can be up to three working days, before cleared funds will be received in the Meteor client account. Application forms accompanied with a cheque must be received by Meteor at least one week before the Start Date, to allow sufficient time for the cheque to clear. Cheques should be for the full amount you want to invest and be made payable to 'Meteor Investment Management Limited Client Account'. If you are sending in a building society, company or scheme cheque please make sure that it has your name in brackets after the wording above.

Your completed application form and cheque should be sent to your financial adviser or directly to us at 55 King William Street, London, EC4R 9AD.

We will acknowledge receipt of your instructions and of the investment monies.

We do not offer financial advice or guidance on tax issues. However, we believe that it is important to seek such advice before you invest, to ensure that you choose an investment, which is appropriate for you.

### This Plan may be held:

### By individuals

As an individual, jointly, or on behalf of a child under the age of 18.

### By pension arrangements

The trustees, subject to the terms of your scheme, can hold plans as a permitted investment within any type of pension arrangement, including a SIPP and a SSAS.

### As trustees/companies/partnerships

This Plan may be held by trustees, companies or partnerships, subject to relevant articles of association permitting such an investment.

#### As cash ISAs/cash ISA transfers

Individual Savings Accounts (ISAs) were launched in the UK in 1999 to encourage people to save. They allow you to save and invest without paying any tax on any on returns you make from your investment in the Plan. Until 1 July 2014, the 2014/15 ISA subscription limit is £11,880 for anyone eligible to invest in an ISA. Up to £5,940 of the ISA allowance can be saved in a cash ISA with one provider. The remainder of the £11,880 can be invested in a stocks and shares ISA with either the same or another provider. Alternatively, the full £11,880 can be invested in a stocks and shares ISA with one provider.

The minimum value for cash ISA transfers is £5,000, with no maximum limit.

In his Budget of 19 March 2014, the Chancellor announced major changes in ISAs to take effect from 1 July 2014. From that date all stocks and shares ISAs become stocks and shares New ISAs (NISAs) and all cash ISAs become cash NISAs. The subscription limit will be raised to  $\pounds 15,000$  which may split between a cash NISA and a stocks and shares NISA in any proportion as long as the overall  $\pounds 15,000$  limit is not exceeded.

It will also become possible to transfer from a stocks and shares NISA to a cash NISA, as well as from a cash NISA to a stocks and shares NISA, as well as between NISAs of the same type.

Investors who have subscribed to a cash ISA and/or stocks and shares ISA between 6 April 2014 and 30 June 2014 may only "top up" their subscription to the new limit with the same ISA Manager(s).

The minimum investment amount is £5,000.

The Plan is not available to residents of the United States.





## Statements and communications

We are happy to communicate with investors in the way that best suits their requirements, so you have the option of receiving communications from us online, or in paper format.

You have the choice of applying for a plan online, or by sending in paper applications. Where you open an account online, we will send all regular communications to you by email, so please remember to tell us if you change your email address. If you complete a paper application you will still have the option of receiving future communications online, by ticking the appropriate box on the Application Form.

You can change the mode of receiving communications by notifying us. As this would be a fundamental change to the way we deal with you we would require a letter signed by all investors to make the change. In all cases we will send you confirmation that your Account has been opened by letter and, where we have your email address, by email. Your Account will allow you to hold all the Plans you apply for in one place.

One of the key benefits of this is the ability for investors to access and review their investments online at anytime and we hope that all investors utilise the functionality of the website.

## Managing your account online

Our online Account Enquiry System provides specialist flexible reporting, enabling you to:

- create reports tailored to your own needs
- receive product event alert notifications
- view basic online product details
- access PDF product literature
- view transaction histories
- view current and historic valuations
- download reports and valuations to PDF and Excel

## **Bespoke report creation**

Once you have registered, you are able to view your current Holdings and Transactions, in addition to all Applications and previous Maturities, creating bespoke reports.

- Holdings assets held including cash, current and historic valuation
- Transactions a history of all transactions (access limited by authority)
- Applications full application history including current, matured, surrendered and pending investments
- Maturities previous maturity holding and values





## Charges and fees

The following table sets out administration charges over the full term of the Plan, where a percentage is indicated, this will be a percentage of the money you invest in the Plan. We do not apply any charges on maturity and there are no annual management charges. These are current charges and may increase in the future. Any such increase will be limited to the rise in the Retail Price Index in the period since the Start Date.

## Menu of charges

Initial	Charge	VAT	Charge details
Paper applications that request ongoing paper-based correspondence	0.25%	n	On purchase of the Plan
Sale or transfer prior to maturity			
Encashment of Plan	£150	у	On encashment
ISA transfer to another ISA manager	£150	у	On transfer
Other potential Services and Charges			
CHAPS payment	£35	у	On payment
Unpaid cheque	£40	у	On debit from our account
Copy of taped call	£40	у	On request only
Stamp duty reserve tax or other financial transaction tax	As chargeable		(At present only on UK shares)
Re-registration to new owner	£40	у	On re-registration in our records



## Risks

In addition to the key risks set out on page 2, there are a number of other risks associated with this investment that you should understand.

## **Cancellation risks**

- If you want to cancel your investment after the Securities have been purchased, you will only get back the value of the Securities when they are sold, which is likely to be less than your original investment.
- If we pay an adviser charge/fee amount to your financial adviser on your behalf and you subsequently change your mind about investing, you will be responsible for obtaining any refund which may be due to you from your adviser.

## **Concentration risk**

The Plan should only be considered as part of your overall investment portfolio. You should not put all, nor a large part, of the money you have available for investment into any one plan, to avoid over exposure to a Counterparty or Plan type.

## **Inflation risk**

 Any inflation will reduce the real value of your investment over time.

### **Investment risks**

- Should the Indices increase by more than the returns provided by the Plan, you would not receive the benefit of any additional investment return above that provided by the Plan.
- Should the Plan be oversubscribed, the purchase might not be completed for you. As we near capacity we will flag this on our website at www.meteoram.com.
- The value of the Securities that back your Plan may vary significantly throughout the life of the investment. Whether you decide to sell a security at its prevailing value during its life, or whether you wait until maturity, you could receive back significantly less than you invested.
- The value of the Securities that back your Plan will be initially impacted by any fees or costs that were built into it. Subsequently, factors such as, but not limited to, movements in interest rates, the performance of the Indices, and the creditworthiness of the Counterparty will all affect the price of a security.
- The Opening Levels of the Indices apply on the Start Date of the Plan and not the date on which you apply for the Securities. The levels may vary significantly between these dates.
- When the Plan matures you might not be able to reinvest the proceeds to achieve the same, or similar, level of investment return.

## ISA transfer risks

- If you wish to transfer an existing ISA this must be done in cash, which means your existing ISA manager will sell your investment.
- You could lose some interest if you transfer a cash ISA and decide not to wait for the expiry of any notice period. Your existing ISA Manager may also charge you an exit or transfer fee.
- There is the potential for loss of investment return if markets should rise while your transfer remains pending.
- We have a deadline for receipt of ISA transfer applications, to allow time for us to receive the proceeds from your existing ISA Manager. However, if they do not send us the funds you have requested before the Start Date we will not be able to purchase the Securities on your behalf.
- If you have elected to pay any adviser fees in respect of the advice you received to transfer your ISA and have asked us to pay that fee to your adviser on your behalf this could reduce the amount invested with the tax advantages of an ISA.



## Risks – continued

## Liquidity risks

- You should have other savings that you can access immediately and without penalty to meet any emergency cash needs.
- The terms of the investment may permit the Counterparty to delay, reduce or withhold payments. These provisions are not intended to circumvent what is legally due to you but are intended to cover unforeseen events which affect your return from the Plan, for example, a suspension or delay in receiving prices.
- The Issuer intends to make a market in the Securities on a regular basis under normal market conditions, but the Issuer does not commit and is under no obligation legal or otherwise to make any market in the Securities.

### Market risk

External factors could affect national economies, regions or an asset class and cause a fall in value of the Securities held in your account or in extreme cases, the collapse of the Counterparty.

### **Pricing risk**

The Counterparty may not be able to quote regular prices making it difficult to value your investment and delaying any early encashment request you may make.

#### **Product risk**

The design of the Plan could produce a return that is lower than a direct investment in the Indices or may produce no return at all.

## Tax risks

- Before investing in this Plan you should conduct independent investigation and analysis regarding the tax treatment of the investment to evaluate the merits and risks of the Plan. Tax risks include, without limitation, a change in any applicable law, treaty, rule or regulation or the interpretation thereof by any relevant authority which may adversely affect payments in respect of the investment.
- The values of any tax reliefs will depend on your individual circumstances and could change at any time and be applied retrospectively. You should note that the levels and bases of taxation could change in the future and these changes may be applied retrospectively. You should also consider whether you should consult your own tax adviser and carefully review and consider the investment in light of your personal circumstances.
- Re-registration of this investment to a new holder may alter the tax implications indicated on page 10.





## Capital-at-risk products

The following section explains a range of products that put your capital at risk. As such products could cause you to lose some or all of your money, it is important that you understand and accept these risks and the possible consequences when you choose any capital-at-risk product.

### What are capital-at-risk products?

They are investments from banking, insurance or investment management firms that can offer attractive returns. Capital-at-risk products usually invest in a variety of stockmarket investments, such as shares or debt securities. Products that put your capital at risk include:

- stockmarket based investments.
- investment bonds and funds that invest in debt securities.
- investments linked to the performance of a stockmarket or some other factor such as a collection of shares.

## As an alternative, you could invest directly in:

- shares, and so benefit from any dividends paid;
- debt securities, for which you get fixed or variable interest.

The value of direct holdings in shares and other securities can change sharply, down as well as up. Depending on its particular terms and conditions, the value of an investment linked directly or indirectly to a stockmarket may have lesser, similar or greater risk.

### Stockmarket-based investments

A wide range of such investments are available. These include investment trusts and collective investment schemes, such as open-ended investment companies (OEICs) and unit trusts. The performance of the investments depends on the investment strategy adopted and general stockmarket conditions. The value of stockmarket-based investments can alter sharply because they are linked to the performance of the underlying shares or bonds.

## Investment bonds and funds that invest in debt securities

These vary widely and include distribution bonds, with-profits bonds, unit-linked bonds and corporate bond funds. The money you invest is usually put directly into a stockmarket or into fixed or variable interest funds. Investments linked to an index or other factor

Repayment of the capital is linked to the performance of an index, a combination of indices or some other factor, such as the performance of a collection of shares. Such investments are called 'structured capital-at-risk products'. Some offer a specified level of income over a fixed period while others offer growth that depends on the performance of an index or other factor. These products, and the risks involved, can vary widely.

## What are the main risks involved with capital-at-risk products?

- Your capital can fall below the amount you put in
- The rate of return advertised might be achieved only after a set period; you may not know until that date how well your investment has performed

- The rate of return you get may depend on specific conditions being met. Even professionals may not be able to judge accurately how likely that will be
- If you take your money out early, you may get back less than you put in.

### What is the difference between a capital-at-risk product and a savings account?

When you put your money in a Bank or Building Society savings account, its original value doesn't change and you get interest. The return will be comparatively low, because you haven't risked your capital. With capital-at-risk products you may get higher returns, but you are putting your capital at risk and may end up with less than you put in.

## Will I get the advertised rate of return?

This depends on the terms and conditions under which you have invested. Often the advertised rate illustrates what is possible and is no more certain than that.

## FTSE<sup>®</sup>/STOXX Kick Out Plan May 2014

## Frequently asked questions

### What is my commitment?

To understand the potential benefits and risks associated with this Plan.

### Should I see a financial adviser?

We believe that it is important that you make sure that the Plan is appropriate for you. We do recommend that you talk to a financial adviser before deciding whether to invest in this particular Plan and a specialist tax adviser if you require advice on tax.

### How can I access information on my online Account?

You can access details of your investment, including transaction details and valuation, by logging on to the client section of our website www. meteoram.com using your individual username and password which we will provide once your Account is set up.

### Can I change my mind about investing?

Yes, you can. When we acknowledge your application we will send you a 'Notice of Your Right to Change your Mind'. You have 14 days from the day you receive this to send it back to us. However, if you choose to withdraw your investment after the Securities have been purchased, you are likely to get back less than you invested. If we pay an adviser charge/fee amount to your financial adviser on your behalf and you subsequently change your mind about investing, you will be responsible for obtaining any refund which may be due to you from your adviser.

### What happens if a plan is oversubscribed or the Plan does not proceed?

If your money cannot be invested into the Plan for either of these reasons, your initial investment amount will be returned to you.

## Can I encash/transfer a plan before maturity?

In normal market conditions you can, although when your Securities are sold the price is likely to be less than the price you initially paid. You will also be charged an administration fee for early encashment or a transfer fee.

## What are the compensation arrangements?

- If the Counterparty fails to meet its obligations to pay to us the amount due from the Securities and you lose the money you invest in the Plan or any investment return to which you would otherwise have become entitled you will not, for this reason alone, be entitled to compensation from the Financial Services Compensation Scheme (FSCS).
- Meteor Asset Management Limited and Meteor Investment Management Limited are covered by the FSCS and you may be entitled to compensation from the FSCS in the event that we are declared to be 'in default' and you have suffered a loss as a result of Meteor's actions or negligence. In this event, the compensation limit is currently £50,000 per person. If the level of your claim against us is greater than £50,000 you would not be covered for the excess.

- If you have any queries you may wish to contact the FSCS at 10th Floor, Beaufort House, 15 St Botolph Street, London EC3A 7QU. Telephone: 0800 678 1100 or 020 7741 4100. The FSCS website suggests that calling FSCS is the quickest way to have your query resolved.
- We currently use a number of UK banks to hold client money. You may be eligible to make a claim if any bank we may use becomes insolvent whilst holding your money prior to the purchase of the Securities, or pending payment to you of the amounts received at the maturity or earlier redemption of the Securities. In this event, the compensation limit is currently £85,000 per person and this applies to all deposits you hold with the insolvent bank and any other member of its group included in the same FCA registration. You would not be covered for any excess amount over the compensation limit.
- Many banking groups use several brands, which means the total deposits within a group will count towards one compensation limit. You can look up details of banking and savings groups on the FCA website: http://www.fca.org.uk/ consumers/complaints/how-toclaim-compensation/banking-andsaving/banking-and-savings-brands





## Frequently asked questions - continued

## What should I do if I have a complaint?

- In the event you should wish to complain at any time about this Plan, or the service you have received, you may do so by contacting The Compliance Officer, Meteor Asset Management Limited, 55 King William Street, London, EC4R 9AD or by telephoning 020 7904 1010.
- We will keep you informed during the investigation process and will notify you of our conclusions and explain how these have been reached.
- If you are not happy with our response you may wish to contact the Financial Ombudsman Service at South Quay Plaza II, 183 Marsh Wall, London E14 9SR. Telephone: 0800 023 4567. Making a complaint does not prejudice your right to take legal action.
- Full details of our complaint procedure are available upon request.
- We would draw your attention to the fact that the value of investments can shift unpredictably, and can fall as well as rise and that such a fall is not, in itself, usually a valid reason for complaint.

## How are adviser charges managed?

- If you ask us, we will make the payment of any initial charge due to your adviser.
- An initial charge will be paid by deducting the amount you have agreed with your adviser from the amount you have sent us for investment. You should note that this will reduce your investment amount.
- We will confirm to you the amount of the charge you have asked us to deal with.

### What happens to my money:

## Before the Plan Manager purchases the Securities for my Plan?

- Cleared funds received during the offer period will be held until the purchase date in the client account of Meteor Investment Management Ltd and your money never forms part of our assets. Meteor Investment Management Limited was established and authorised specifically to administer our plans and to provide safe keeping of client assets. No interest will be accrued to the Start Date of the Plan.
- Any adviser charge you have asked us to pay to your adviser, will be deducted from the money you have paid to us once it has cleared and paid to your adviser.

## After the Plan Manager has purchased the Securities?

- The money that you invest will be used to buy the Securities that are designed to provide the capital and investment returns explained in this brochure.
- The terms of the Securities are fixed at outset so there is no ongoing investment management.
- The Securities will be held in the name of 'Meteor Nominees Limited' and will be held by our Custodian, which is currently HSBC Bank plc or The Northern Trust Company. You will remain the beneficial owner of the Securities purchased on your behalf.

### When the Securities have matured?

Once we receive your maturity proceeds from the Issuer we will credit the funds into your Account; this will be held as Client Money. The value of the funds will not change and you will not get interest. We will hold your funds until we receive your written instructions.

## What happens to my ISA transfer if a plan is oversubscribed or the Plan does not proceed?

For ISA transfers, we will endeavour to return the cash to your previous ISA Manager. Alternatively, we will await your written instruction to either invest in a different Meteor plan or transfer to another ISA Manager, if possible.

## FTSE<sup>®</sup>/STOXX Kick Out Plan May 2014



## Frequently asked questions - continued

## How will you keep me informed?

- We will write to you to acknowledge the Plan you have selected within five working days. With this letter we will send you a summary of your investment and a notice of cancellation.
- Shortly after the Start Date of the Plan we will send you details of your investment. We will send you a half yearly statement as at 5 April and 5 October showing the current position of your Plan and any other plans held in your Account.
- About three weeks before maturity we will write to you via your adviser to provide full details of the position so that your adviser can discuss this with you. We will also alert you to an impending maturity. If you do not have an adviser we will provide the information directly to you.
- You can access details of your investment, including transaction details and valuation, by logging on to the client section of the Meteor website www.meteoram. com using your individual username and password which we will provide once your Account is set up.

### What happens to the Plan if I die?

- We will require a death certificate and any supporting documentation so that we can administer your investments, in accordance with instruction by your personal representatives. We will provide valuations of the Plan held as at the date of death and will outline the options available, which will include re-registering the Plan to a new owner so that it can be held until maturity.
- Where a plan is held jointly by two or more holders, the investment will be the joint property of all the holders and, following proof of death of the relevant holder, all instructions must be authorised by all the remaining joint holders.
- If the Plan has been established as an ISA, it will cease to be tax exempt from the date of death.





## **About Meteor**

Meteor Asset Management Limited will act as Plan Manager. Meteor Investment Management Limited (MIM) is the Plan Administrator for the Plan. MIM was established for the specific purposes of administering Meteor's own plans and those we are administering on behalf of third parties and for the keeping of all client assets. To Meteor, treating customers fairly is more than just an FCA Principle; it is part of the sound foundation on which our business is built.

Our aim is to produce literature that is clear and enables potential investors to easily understand how our plans work. We are committed to maintaining this transparency throughout the term of any investment.

Meteor does not offer financial advice or guidance on tax issues. However, we believe that it is important to seek such advice before you invest, to ensure that you choose an investment which is suitable for you.





## Is this Plan right for me?

Prospective investors are advised to read this brochure carefully and consider the following in order to decide if this Plan is appropriate for you. It will not be appropriate for you unless you can answer "yes" to the following comments.

- I understand that the investment is designed to potentially mature early
- I accept that the Plan may not provide any investment return at all
- I accept that in the event that the Counterparty defaults on payments due on this investment, I may lose some or all of my capital plus any investment return due
- I understand that there is no guarantee that the Counterparty will provide pricing
- I understand I will not have recourse to the FSCS in the event that the Counterparty defaults

There are other factors that you should consider. The descriptions below are not, and are not intended to be, a complete list of considerations and therefore should be read as a general guidance on helping you decide if this Plan is right for you. For more information, please contact your financial adviser.

#### This investment may be appropriate for me as:

- I have received financial advice and, if appropriate, tax advice
- I understand how this investment works
- I am willing and able to accept the risks associated with this Plan
- I can accept that I won't know the Opening Levels of the Indices before the Start Date
- I am comfortable with the fact that should the Indices either individually or collectively rise by more than the potential investment return, I will not receive any additional return
- I can afford to leave my money in the investment for the full term and I have other savings or investments that are easily accessible
- I want the potential to benefit from the investment returns which are linked to the performance of the Indices
- I want my investment to provide potential capital growth rather than income payments
- I am comfortable with the fact that if an investment return is not triggered and the Final Level of the lower performing Index is below 60% of its Opening Index Level, I will lose some or all of my capital
- I am comfortable with the fact that the level and bases of taxation could change in the future, that such changes may be applied retrospectively and that the value of any reliefs will depend on my circumstances
- I understand that in redeeming my Plan early I may lose some or all of the money I invest in the Plan and any investment return from the Plan to which I might otherwise have become entitled

This could be an appropriate investment for you. However, you should seek advice from your financial adviser.

#### This investment may not be appropriate for me as:

- I have not received financial advice and, if appropriate, tax advice
- I am unsure how this investment works
- I am not willing and able to accept the risks associated with this Plan
- I do not want to be in a position where I won't know the Opening Levels of the Indices before the Start Date
- I am not comfortable with the fact that should the Indices either individually or collectively rise by more than the potential investment return, I will not receive any additional return
- I cannot afford to leave my money in the investment as I am likely to need access to my money during the investment term
- I want an investment where the returns are not linked to the performance of the Indices which may fall as well as rise
- I want my investment to provide income payments rather than potential capital growth
- I am not comfortable with the fact that if an investment return is not triggered and the Final Level of the lower performing Index is below 60% of its Opening Index Level, I will lose some or all of my capital
- I am not comfortable with the fact that the level and bases of taxation could change in the future, that such changes may be applied retrospectively and that the value of any reliefs will depend on my circumstances
- I am not willing to accept the fact that in redeeming my Plan early I may lose some or all of the money I invest in the Plan and any investment return from the Plan to which I might otherwise have become entitled

This investment is probably not appropriate for you.



## **Terms and Conditions**

These are Meteor Asset Management Limited's standard Terms and Conditions on which we intend to rely. For your own benefit and protection, please read this document carefully. It contains important information about your rights and obligations as well as limitations and exclusions that may apply to you. If there is anything that you do not understand please contact your financial adviser.

Words with specific meanings, are set out in Clause 1 below. Words which we define in the singular form will also include the plural and vice versa. The headings in these Terms are for convenience only and do not limit their scope. Your acceptance of these Terms is signified by you signing the Declaration on the Account application.

#### 1. Definitions

**Application Form** – the form that you must complete, for a Direct Investment, Stocks and Shares ISA or an investment by a pension fund, company or charity to be opened.

**Base Prospectus** – the prospectus for the Issuer's Programme for the Issuance of Securities for Structured Securities, dated 24 June 2013.

**Business Day** – any day other than a Saturday, Sunday, bank holiday or other UK public holiday.

Counterparty - Royal Bank of Canada

**Direct Investment** – an investment in the Plan not qualifying as a Stocks and Shares ISA.

**Issuer** – Royal Bank of Canada (Toronto Branch)

#### Meteor Capital Group Limited -

the parent company of Meteor Asset Management Limited and Meteor Investment Management Limited.

**Nominees** – Meteor Nominees Limited, a totally owned non-trading subsidiary of Meteor Investment Management Limited.

**Plan** – the Stocks and Shares ISA or Direct Investment, as described in the Plan brochure and made up of Securities (investments) and cash that the Plan Manager handles on your behalf.

**Plan Administrator** – Meteor Investment Management Limited. Meteor Investment Management Limited is authorised and regulated by the Financial Conduct Authority (FCA) and must follow its rules as amended from time to time ("the Rules"). If there are any differences between the Rules and these Terms and Conditions, the Rules will apply.

**Plan Manager** – Meteor Asset Management Limited. Meteor Asset Management Limited is authorised and regulated by the Financial Conduct Authority (FCA) and must follow its rules as amended from time to time ("the Rules"). If there are any differences between the Rules and these Terms and Conditions, the Rules will apply.

**Plan Objective** – the objective of securing the return described in the Plan brochure, to which these Terms and Conditions are attached. **Regulations** – HM Revenue and Customs Regulations for Individual Savings Accounts as amended from time to time (the "Regulations"). If there are any differences between the Regulations and these Terms and Conditions, the Regulations will apply.

**Securities** – the underlying qualifying investments of the Plan, arranged to provide the investment and capital returns set out in the Plan brochure.

**Stocks and Shares ISA** - an investment in the Plan qualifying as a Stocks and Shares ISA under the Regulations.

**Subscription** – the total amount(s) you pay to the Plan Manager, including any amount you have asked the Plan Manager to pay to meet any adviser charges outlined in Condition 9b.

We and us or our – Meteor Asset Management Limited or any other company within the Meteor group to which Meteor Asset Management Limited's rights and obligations under these terms are transferred from time to time.

**you, your** – the Plan holder(s) named on the Application Form.

#### 2. Your Application

- a. The Plan Manager may accept a fully and correctly completed Application Form and Gross Invested Amount from you under these Terms and Conditions. The Plan Manager has the right to reject an application for any reason.
- b. By signing the Declaration on the Application Form, you confirm that the information you have provided is accurate and complete.
- c. By completing the Application Form, you instruct the Plan Manager to choose and buy Securities that have been designed to provide the benefits of the Plan as described in the Plan brochure.
- d. You must invest in a Stocks and Shares ISA with your own cash or by transferring cash from an existing cash ISA or Stocks and Shares ISA. The Plan Manager will usually arrange transfers of Stocks and Shares ISAs with the transferring ISA Manager.

These Terms and Conditions will apply to your ISA transfer as soon as the Plan Manager has received the cash.

- e. The Plan Manager will notify you if by reason of any failure to satisfy the provisions of the Regulations, a Stocks and Shares ISA has, or will, become void.
- f. If the Plan Manager has to cancel or void your Stocks and Shares ISA under the Regulations, you authorise the Plan Manager to hold your Securities outside the Stocks and Shares ISA as a Direct Investment. In this case the Terms and Conditions will continue to apply to your investment as a Direct Investment. If the Plan Manager has to void your Stocks and Shares ISA because you are not eligible to hold it the Plan Manager has the right to deduct any costs or expenses it has incurred.

#### 3. Client Classification

- a. The Plan Manager classifies all clients dependent on their knowledge and experience, to ensure that they receive the appropriate level of regulatory protection.
- b. Except where otherwise notified to you in writing, the Plan Manager shall treat you as a retail client, for the purposes of the Rules to provide the highest level of regulatory protection.
- c. Clients who could fall outside of this classification are other regulated entities, such as insurance companies, investment firms, large occupational pension schemes, listed companies and local or public authorities. Such entities could be classified as either professional clients or eligible counterparties.
- d. Investors the Plan Manager classifies as professional clients or eligible counterparties have the right to request a different categorisation to give a higher degree of protection.

#### 4. How the Plan Manager deals with Securities

- a. The Plan Manager will be responsible for buying and selling all Securities and will carry out transactions on terms that are at least as favourable as those that the Plan Manager can set when dealing directly with the market maker.
- b. The Plan Manager, or its associated companies, may choose and instruct brokers or dealers (including associated companies) to buy, sell and deal in Securities for your Plan, or the Plan Manager may do so itself as a licensed dealer or broker.



## Terms and Conditions - continued

- c. Your Plan will be debited as soon as the Plan Manager buys investments on your behalf. Upon receipt of cleared funds, any money received prior to the Start Date will be held in the Plan Manager's client account. The Plan Manager does not have to account for any interest earned pending settlements, i.e., interest the Plan Manager earns on cash the Plan Manager holds while the Plan Manager is waiting to pay you for Securities the Plan Manager has sold.
- d. The amount(s) the Plan Manager invests in Securities to be held in your Plan will not exceed the amount of cash and investments placed by you under the Plan Manager's control.
- e. The Plan Manager will be acting as your agent in arranging to buy, or sell, these Securities.
- f. The Plan Manager will act as principal in all transactions for Planholders with the Counterparty.
- g. When you invest in the Plan the relevant principal or nominal amount of Securities will be allocated to you by the Plan Manager and will be held by the Plan Manager or its nominee as your agent and you will be the beneficial owner of those Securities allocated to you.
- h. The Plan Manager may combine your order with orders of other clients when processing them. If this results in the Plan Manager concluding a number of transactions at different prices, all clients involved in the transactions will pay or receive the same average price. This could result in a less favourable price than if your transaction was carried out separately. The Plan Manager takes all reasonable steps to obtain the best possible result for its customers. The Plan Manager takes into account many factors, such as price, costs, speed, likelihood of execution and settlement size, in addition to other considerations relevant to the execution of the order, e.g. market impact. However, due to the nature of the Plan, the purchase and sale of Securities will usually be with the Counterparty, who will also be the market maker.
- The Plan Manager will not accept further dividends or cash payments into your Plan after a Stocks and Shares ISA transfer has been completed.
- j. In the case of some Securities, the Plan Manager is required to buy and sell Securities in specific lot sizes or subject to minimum trade volumes. This can mean that in order to fulfil an order in full, Meteor Capital Group Limited may take a small long or short position in a Security. Where Meteor Capital Group Limited holds a

short position the total stock of a security held by Meteor Nominees Limited will be slightly less than total required to cover clients' holdings. Meteor Capital Group Limited posts cash or collateral into Meteor Investment Management Limited's client account to cover the market value of such shortfalls at all times. Such positions are always kept to a minimum and are eliminated as soon as possible.

- k. If, for any reason, the Plan Manager is unable to purchase Securities to fulfil the commitments set out in the Plan brochure, your Subscription will be returned to you, less any fee that may have been paid to your adviser as specified.
- In the event of the Counterparty or any issuer or guarantor becoming unable to meet its obligations to repay the amounts due, you may not receive the amounts your Plan has been designed to pay and you could lose some, or all, of your Net Invested Amount plus any income payments to which you would otherwise be entitled.
- m. You, or someone you nominate, can ask to see all entries in the Plan Manager's records relating to your transactions at any time. The Plan Manager will maintain these records for at least six years after the transaction date.

#### 5. Conflicts of Interest

- a. The Plan Manager takes all reasonable steps to identify conflicts of interests between it, including its managers, employees and any person linked directly or indirectly to it, and any of its client, and also between clients.
- b. The Plan Manager's aim is to manage any such conflicts that do arise and ensure that all customers are treated fairly.
- c. The Plan Manager has:
  - Identified instances within its business where such conflicts are likely, or possible;
  - Apportioned responsibility for conflict management to appropriate personnel;
     Formulated a policy to manage these
  - conflicts;
  - Ensured that all personnel are aware of the Plan Manager's policy on conflicts and are able to identify any potential conflicts and alert senior management accordingly; and
  - Established a procedure for a regular flow of relevant management information for analysis.

The Plan Manager will regularly review the conflict policy to ensure that it is, and remains, suitable and appropriate for its business.

#### 6. Your right to change your mind

- a. You have the right to cancel your Plan within 14 days of receiving the acceptance letter from the Plan Manager and a notice of your right to change your mind.
- b. If the Plan Manager has purchased Securities for your Plan before the Plan Manager receives your completed cancellation request, the amount you will receive may be less than the amount of money you invest, if the price at which the Plan Manager sells the Securities is lower than the price you paid for them.
- c. You will be responsible for reclaiming any refund from your financial adviser for an adviser charge that the Plan Manager has paid on your behalf.

#### 7. Cash held

- a. You may invest into the Plan only in line with the published terms.
- b. All money belonging to clients is held in a designated client account in the name of Meteor Investment Management Limited pending their placement in the investment or following maturity or earlier redemption of the Securities. This ensures that all clients' money is separate from the funds belonging to the Plan Manager.

The Plan Manager does not accept any liability for default by any bank or other financial institution holding funds under these Terms and Conditions. In the event of a default on repayment, any shortfall in clients' monies would be apportioned on a pro-rata basis between all investors in the Plan (or as otherwise required under the Rules).

- c. The Plan Manager will use your Subscription less an adviser fee where applicable as described in Condition 9b to purchase the Securities to be held in the Plan.
- d. At maturity, or earlier redemption of the Securities, the Plan Manager will hold the proceeds in the client account, pending reinvestment of the proceeds in a new Plan with us; or the payment of the proceeds to you, or the transfer of the proceeds to a new ISA Manager.
- e. The Plan Manager will remind you periodically if the Plan Manager holds cash within a Stocks and Shares ISA pending reinvestment. If such cash is held for a long period the HM Revenue and Customs could void the Stocks and Shares ISA status of the investment.

#### 8. The Plan Investments

a. You will be the beneficial owner of the Securities and of any cash held in the Plan.

## Terms and Conditions - continued

- b. The Plan Manager will register the Securities held in your Plan in the name of the Nominees. The Nominees are not authorised under the Financial Services and Markets Act 2000 and the Plan Manager takes responsibility for their acts and omissions. If appropriate, the Securities will be held by our custodian, which is currently HSBC Bank plc or The Northern Trust Company. The Plan Manager is not responsible for the acts or omissions of the custodian. If the Plan Manager were to become insolvent, you might encounter delays in recovering the cash value of your Securities, and an increased risk of loss. Any shortfall would be shared by all affected investors in the Plan on a pro-rata basis (or as otherwise required under the Rules).
- c. The Plan Manager will hold, or arrange for the safekeeping of, any certificate or other document issued which shows title to the Securities. The Plan Manager will not lend documents of title to any other person and money may not be borrowed on your behalf against the security of these documents.
- d. Unless you tell the Plan Manager otherwise, the Plan Manager may, if the Regulations allow, make arrangements, when appropriate, to use the voting rights of your Securities.
- e. About a month before the Securities mature or in the event of a potential early maturity, the Plan Manager will contact you to explain the various options available to you at maturity of your Plan.
- f. The Plan Manager may use agents in connection with the services that the Plan Manager provides to you and may delegate any or all of its powers or duties to any delegate(s) of its choice in accordance with the Regulations. The Plan Manager will satisfy itself that any person to whom the Plan Manager delegates any of its functions or responsibilities is competent to carry out those functions and responsibilities.
- g. The Securities are structured so that the amount you are due to receive from your Plan at maturity is in accordance with the Plan Objective.

#### 9. Charges

- a. The terms on which the Plan Manager will purchase Securities for you will reflect certain charges, fees and expenses. The total charges will be up to 2.25%. This will not affect the calculation of returns described in the Plan brochure.
- b. If you decide to pay any financial adviser charges from your Plan you may instruct the Plan Manager to deduct and pay such fees from your Subscription. In all cases

the level of such charges must be agreed by you with your financial adviser.

- c. For paper appilcations, if you request to receive ongoing paper-based correspondence, there will be an initial charge of 0.25%.
- d. Any charge to your financial adviser will be based on either an agreed percentage of the amount to be invested or an agreed cash amount in relation to the Plan. This charge will be deducted from your Subscription, reducing the amount of money invested in the Plan by this amount.
- e. All charges to your financial adviser that the Plan Manager facilitates will be confirmed to you at the time you agree to invest in the Plan. You are responsible for checking that the amount shown is correct. The Plan Manager will not be responsible for recovering any overpayment from or making up any underpayment to your financial adviser if the amount shown on the confirmation is not the amount you have agreed with your financial adviser.
- f. A schedule of the charges is set out on page 13 of this brochure. The schedule is also available from your Financial Adviser.

#### 10. Taxation

- a. If your Plan is a Stocks and Shares ISA and you live in the UK, you will not, under current tax rules, have to pay UK Income Tax or UK Capital Gains Tax on the profit from the Plan but any losses on your Plan will be ignored for the purposes of UK Capital Gains Tax.
- b. If your Plan is, or becomes, a Direct Investment you may, depending on your circumstances, have to pay tax on any interest or income you receive and/or on any capital gain from selling the Plan.
- c. The taxation information in this Condition is based on our understanding of current tax legislation, regulation and practice, which may change in the future and may be applied retrospectively. The tax treatment of your investment will depend on your personal circumstances.

#### 11. Keeping you informed

- a. The Plan Manager will send you an acknowledgement of your Application Form within five working days of Receipt.
- b. The Plan Manager will send details of the purchase of Securities for your Plan, shortly after they have been purchased.
- c. The Plan Manager will give you a report and valuation of your Plan at six monthly intervals, as set out in the brochure.
- d. You can contact the Plan Manager by telephone, Email, fax or letter for any other information you want on the Plan.

- e. The Plan Manager will be able to provide you with information over the telephone after successful completion of its verification of identity procedures, which may include the need to provide one or more characters from your confidential password and/or the provision of personal information, from which the Plan Manager can identify you.
- f. You can obtain information on your investment by accessing our web-based service. When you elect to use the service the Plan Manager will send you a password by Email and username by post. You should use these to enter the secure client section of the website and once in the site you can change either or both of these.
- g. If you ask, the Plan Manager will send you any information the Plan Manager issues to holders of the Securities in which you invest. If you ask the Plan Manager to, the Plan Manager will invite you to vote at meetings. If you want to go to meetings in person, the Plan Manager will try to arrange this. The Plan Manager has the right to make a reasonable charge for providing these extra services.
- h. The Plan Manager may provide all information and correspondence in electronic format via email and/or web services. The Plan Manager may also offer alternative media for information and correspondence from time to time.

#### 12. Transfers

- a. You have the right to transfer your Stocks and Shares ISA to another ISA Manager, as appropriate, at any time and the receiving ISA Manager should request the payment from the Plan Manager in writing.
- b. If you choose to transfer before the Maturity Date of the Plan, as defined in the Plan brochure, the Plan Manager will carry out the sale of the Securities you hold as set out in Conditions 13a & 13b. The Plan Manager will deduct from the sale proceeds the charges outlined on page 13 before payment to the new ISA Manager.
- c. You cannot transfer part of the Securities you hold in your Plan unless as specified in 12d.
- d. If your Plan holds securities issued by more than one Issuer, you may, subject to the Regulations, separately transfer the value of the Securities issued by one or more issuers.

#### **13. Closing Your Plan**

a. You may close your Plan at any time by giving the Plan Manager your written instructions. This will not affect any



## Terms and Conditions - continued

transactions the Plan Manager has already started to carry out. The Plan Manager will sell the Securities at the next dealing date and issue payment for the net proceeds (less any applicable fees). The Plan Manager will usually carry out this procedure within 28 Business Days.

b. The value of your Securities will be dependent on the market price of your holdings at the date of sale. The price will be quoted by the market maker and will reflect the limited market in the Securities.

The market maker reserves the right to cease to make a secondary market if market conditions or its corporate circumstances materially change.

- c. If your Plan holds Securities with more than one Issuer the provisions of Condition 13b will apply independently in respect of each Issuer.
- d. Before you close or transfer your Plan prior to maturity you should consider that the Plan is designed to be held for the full investment term.
- If circumstances arise where the Plan e. Manager needs to close your Plan at any time the Plan Manager will notify you in writing and in accordance with Condition 25. This will not affect any transactions the Plan Manager has already started to carry out.
- Once this agreement has ended, the f. Plan Manager will not carry out any transactions, except to allow the Plan Manager to pay the proceeds of the Securities in accordance with your instructions.

#### 14. Death

- a. If you die during the term of the Plan, the Plan Manager will act on the instructions of your personal representatives.
- b. The Plan Manager will confirm the value of the Securities as at the date of death and will advise your personal representatives of its requirements.
- If they elect to do so they are able to c. re-register the ownership of the Plan and hold it to the Maturity Date.
- If your personal representatives wish to d. encash the Securities the charge set out in on page 13 will apply.
- If your Plan is a Stocks and Shares ISA it will cease to be exempt from tax from the date of death.

#### 15. Prevention of money laundering

Your financial adviser has to verify your identity for the purpose of antimoney laundering regulations and will probably have asked you for sight of

various documents in order to fulfil this requirement. The Plan Manager is able to accept the verification provided by your adviser but does reserve the right to request additional information and/ or documentation to satisfy its own antimoney laundering procedures.

- The Plan Manager will carry out electronic checks on your identity before the Plan Manager can accept an application from you or prior to selling Securities on your behalf. This is so that the Plan Manager can be sure that the Plan Manager is taking instructions only from the correct person. The check will be carried out using a reliable and reputable electronic database agency. This is not a credit check and will leave a different 'footprint' on your electronic record to that left by a credit check.
- This enables the Plan Manager to С. comply with the UK anti-money laundering regulations and the Rules and is for your protection. In completing an application you give the Plan Manager permission to obtain such information.
- d. It might be necessary for the Plan Manager to ask you for, and for you to provide, more information as part of this process.

#### 16. Providing information to the HM **Revenue and Customs**

- You authorise the Plan Manager to give the HM Revenue and Customs all relevant details of your Stocks and Shares ISA which they may reasonably ask for at any time.
- The Plan Manager will tell you if your b. Stocks and Shares ISA has or will become invalid.

#### 17. Communications and unwanted calls

- The Plan Manager will usually only communicate with and report to you in writing.
- You give the Plan Manager permission b.

#### to communicate by email or to phone you if the Plan Manager need to do so but only at a reasonable hour.

#### **18. Corporate and Trustee Planholders**

- If you are a company or corporate trustee you confirm that: · You have the corporate authority to
  - invest in the Plan.
  - · By investing, you do not breach any of your constitutional documents.
  - · You have provided an up-to-date list of signatories.

- b. You agree to give the Plan Manager any documents and information that the Plan Manager asks for in support of your application.
- If you are a trustee you confirm that: · You are an authorised trustee of the relevant trust.
  - · You have the authority and consent to invest in the Plan.
  - · By investing, you do not breach the constituting trust documents. · You have provided an up to date list of trustees and signatories.
- You agree to give the Plan Manager d. any documents and information that the Plan Manager asks for in support of your application.

#### 19. Liability

- a. The Plan Manager will use reasonable care and skill to carry out the obligations set out in these Terms and Conditions and will be liable to you only for any negligence or deliberate fraud on its part, or that of any associated companies or any employees of one or more of those companies, if a Rule or a Regulation is broken. The Plan Manager will not be liable to you or have any responsibility for any loss or damage you suffer as a result of any event or circumstance that is not reasonably within its control. The Plan Manager will not be liable to you for any act or fraud by any person, firm or company through or with whom transactions are carried out on its behalf (other than any bankers, firms, companies or any employees of companies who are associated companies).
- The Plan Manager will not be liable or b. have any responsibility of any kind for any loss or damage you suffer as a result of any failure, interruption or delay in carrying out its obligations resulting from:
  - · Breakdown or failure of any telecommunications or computer service:
  - · Industrial disputes;
  - · Failure of other people to carry out their obligations;
  - · Acts of governments or international authorities:
  - · Any other event or circumstance that is not reasonably within its control.
- The Plan Manager maintains insurance cover to indemnify clients against (among other things) any of its employees dishonestly using funds or Securities or other qualifying investments.

## FTSE<sup>®</sup>/STOXX Kick Out Plan May 2014

## Terms and Conditions - continued

d. Nothing in these Terms and Conditions of business will exclude, or restrict to an extent prohibited by the rules of the FCA, any duty or liability the Plan Manager may have under the regulatory system (as defined by the Rules). Nothing in these Terms and Conditions of business will exclude any obligations the Plan Manager may have in common law.

#### 20. Complaint Handling

- a. You may complain to the Compliance Officer of the Plan Manager about any aspect of your dealings with the Plan Manager, at the address shown within the Plan brochure.
- b. If you ask the Plan Manager to the Plan Manager will send you written details of how the Plan Manager will deal with your complaint.
- c. If You are not satisfied with the way the Plan Manager has dealt with your complaint you can complain to the Financial Ombudsman Service at South Quay Plaza II, 183 Marsh Wall, London E14 9SR.

Tel: 0800 023 4567.

d. Making a complaint will not affect your right to take legal action.

#### 21. Access to the Financial Services Compensation Scheme

- Meteor Asset Management Limited and Meteor Investment Management Limited are covered by the Financial Services Compensation Scheme and you may be entitled to compensation from the scheme if the Plan Manager cannot meet its obligations.
- b. In the event that the Counterparty or other issuer who the Plan Manager deals with on your behalf fails to meet its obligations to pay to the Plan Manager the amount due from the Securities you will not, for that reason alone, be entitled to compensation.
- c. Your entitlement would depend on the type of business and the circumstances of the claim. Most types of investment business are covered for £50,000 per person per firm.
- d. You can get more information about compensation arrangements from the Financial Services Compensation Scheme.

#### 22. Governing law

 These Terms and Conditions will be governed by English law and will come into force when the Plan Manager receives your signed Application Form for the Plan.

#### 23. Enforcement

- a. If any of these Terms and Conditions are held to be unenforceable this shall not affect the validity and enforceability of the remaining provisions. The unenforceable provision will be replaced by an enforceable provision which comes closest to the intention underlying the unenforceable provision and which is of similar economic effect.
- b. If the Plan Manager fails, or chooses not to, enforce any provision of these Terms and Conditions this will not constitute a waiver of its right to subsequently enforce such provision or any other provision of these Terms and Conditions.
- c. None of the Plan Manager's employees, officers or agents may verbally alter, modify or waive any provision of these Terms and Conditions.

#### 24. Data Protection statement

- a. The Plan Manager may hold personal and financial information on computer and manual systems and use this to handle and service your investment and to put together statistics for assessment and analysis.
- b. The Plan Manager may make your personal and financial information available:
  - To Associated Companies (as defined in Section 416 of the Income and Corporation Taxes Act 1988) to process this application (the Plan Manager or its Associated Companies may contact you by mail, phone or email with products or services that may interest you);
  - To your financial adviser by email or other means, including a secure internet service;
  - As the Plan Manager is obliged to under the requirements of any law, regulation or court order that the Plan Manager must follow;

- To you if you ask and in line with the Data Protection Act 1998;
- To transfer the data to third party service providers and agents;
- To transfer the data outside of the European Economic Area e.g. to a low cost processor or for IT back-up purposes.
- To use the data for fraud prevention and anti-money laundering purposes; and
- To any delegate or successor to some or all of its rights or obligations hereunder.
- c. You should notify the Plan Manager of changes in your data.
- d. If you require a copy of the information the Plan Manager holds on you, you should write to the Plan Manager's Data Protection Officer.

#### 25. Amendment to these Terms and Conditions

The Plan Manager may vary these Terms and Conditions from time to time by giving you at least one month's notice of such change. The Plan Manager will only make changes for good reason including but not limited to:

- · Making them clearer and more favourable to you;
- Reflecting legitimate increases or reductions in the cost of providing the service to you;
- Providing for the introduction of new systems, services, changes in technology and products;
- $\cdot$  Rectifying any mistakes that may be discovered in due course;

 $\cdot$  Reflecting a change of applicable law or regulation.

Any amendment which is made to reflect a change of applicable law or regulation may take effect immediately or otherwise as the Plan Manager may specify.



## FTSE®/STOXX Kick Out Plan May 2014

## Account Application (Direct/ISA/ISA Transfer)

Please complete this form using BLOCK CAPITALS in blue or black ink. For extra applications, visit our website at www.meteoram.com.

1. Your details	
Title (Mr, Mrs, Miss,	Ms): Surname:
Full forename(s):	
Occupation:	Date of birth: DDMMYYY
Permanent residential addre	
residential addre	
Postcode:	Country:
Phone number:	Email address:
Country of reside	ence for tax purposes:
National Insuran	ce (NI) number:
You can find your pension order boo	NI number on a payslip, form P45 or P60, letters from the HM Revenue and Customs or the Benefits Agency, or k.
For joint applicat	tions in direct investments only, please fill in the details of the joint applicant here.
Title (Mr, Mrs, Miss, M	Ms): Surname:
Full forename(s):	
Occupation:	Date of birth: DDMMYYY
Country of reside	ence for tax purposes:
-	nents only, on behalf of a child (not aged 18 or over), please fill in the child's name here.
Full name:	Date of birth: DDMMYYY
National Insuran	ce (NI) number (2nd Applicant):
2. Your bank o	letails for any income and maturity payments
Bank name:	Bank sort code: – – –
Account	Account number:
name:	Reference (if any):
Building Society	Reference or Roll No:
3. Provision of	f Future Information
Online com	munications only
	I will only receive future details of my account via email and online, and that no further paper correspondence . (Please ensure that a valid email address is inserted in section 1 above.)
Paper-based	d correspondence (0.25% initial charge)
I prefer to continu additional initial ad	e to receive all details of my account, including valuation statements, by post. I understand that this will incur a ccount charge of 0.25%.
For security purpos	ses, please provide us with a password so we can give you information over the telephone:
4. Intermedia	ry details Financial Services
Firm name:	Register Number:
Branch:	Adviser:
5. Adviser Dec	laration
	lealings with the investor(s) have been carried out in accordance with the requirements of the FCA Handbook. application has been completed to the best of my knowledge and belief and I have agreed any adviser charge s).
Certificate' and rel	I have carried out the appropriate identity checks and have retained a completed 'Verification of Identity levant supporting documents, which are available on request. I have seen the original documents and any that vere already signed.
Signed on behalf	of the above: Date:

Please ensure that the fields on this form have been completed, including the existing ISA transfer request overleaf, if appropriate.

## 6. Adviser Charges

Initial Adviser Charge – the amount of any charge should be confirmed in the Investment table below.

Please tick if the Adviser Charges detailed will be subject to VAT

## 7. Investment (minimum £5,000)

Please complete the plan details below, indicating the investment type, adviser charging and amount.

DL	Investment type & amount           Plan Name         please enter amount in relevant column(s)					dvise ge	er	
		Direct	ISA (2014/15)	ISA transfer		% 01		
FT	SE®/STOXX Kick Out Plan May 2014							
	Your account must have cleared funds of	this amount before	any plan orders are	executed.	_			
		Total Amount:	£					
Ha	ve you received financial advice?							
	Yes, I/we have received advice from				(na	ame	of fi	rm)
	No, I/we haven't received financial advice.							
8.	Please answer the questions below:							
1.	Please indicate if you hold any of the following investment	s:						
	Bank deposits cash ISAs stocks and shares ISAs L	Jnit trusts/investm	ent trusts 📃 Dire	ect equity investme	ent	ot	ther	
2.	Please indicate if you have ever held:							
	Any investment where the capital and income payments a of the underlying securities, such as equities, commodities				Yes		No	
	A structured product (a fixed term investment such as the	one you are appl	ying for).		Yes		No	
3.	Do you have the capacity and willingness to accept the ris	ks of the investme	ent, including any	risk to capital?	Yes		No	
4.	Do you understand that the amount of any growth, income of your chosen plan and that in the event of adverse market of							
	of your chosen plan and that in the event of adverse market c income or interest payments?	onditions you ma	y not receive any g		Yes		No	
5.	Do you understand how the return of capital at maturity is terms, the amount you receive may be less than the amou				Yes		No	
6.	Do you understand that the Plan is designed to be held for cash in early the amount you receive would depend on the and that this value could be less than the amount you inve	e value of the sec		at the date of sale	e Yes		No	
7.	Do you understand that if the Issuer were unable to pay the on earlier encashment, you may lose some or all, of your in income or interest payments to which you would otherwise	nvestment or dep	oosit as well as an	y growth,	Yes		No	
8.	Do you understand the charges associated with the Plan?				Yes		No	
9.	Do you understand the personal tax implications of your in	nvestment?		,	Yes		No	
10.	Do you understand the compensation arrangements appli	icable to the Plan	?	,	Yes		No	

## **Payments**

Please make your cheque payable to **Meteor Investment Management Limited Client Account**. If you are sending us a building society cheque it should include your name in brackets on the payee line. Please send completed cheque and application form to Meteor Asset Management Limited, 55 King William Street, London EC4R 9AD. For ISA Transfers please also complete and return the Existing ISA transfer request form.

If you send money by bank transfer, the details you require are: Meteor Investment Management Limited Client Account HSBC Bank plc IBAN: GB86MIDL40271593666182 Sort Code: 40-27-15 Account Number: 93666182.

Please indi	cate total amount	
£		
Please indi	cate method of payment:	
Cheque	Electronic payment	

## 9. Declaration for all applicants

### I/we declare that I/we:

- am/are 18 years of age or older
- have carefully read the Plan brochure including any applicable Terms and Conditions for the Plan and accept the terms under which the Plan will be managed
- have completed this form to the best of my/our knowledge and belief and the information given in the application, whether in handwriting or not, is true and complete
- am/are not, or acting on the behalf of, a resident of the United States and that I/we will not assist any person who is so resident
- agree to inform Meteor immediately should I/we become a resident(s) of the United States
- will inform Meteor without delay of any change in my/our circumstances affecting any of the information in this form
- have agreed the amount of any Adviser Charges for these investments as shown overleaf and note that the agreed terms will be confirmed to me by Meteor on acceptance of such Instruction
- will agree the amount of any Inital Adviser Charge with my/our adviser at the time of any subsequent investment and understand that the agreed terms will be detailed in the Plan Selection Form sent to Meteor and confirmed by me/us by Meteor on acceptance of such instruction

### I/we authorise Meteor:

- to hold my/our cash subscription, Direct investments, ISA investments, interest, dividends and other rights or proceeds in respect of those investments and any cash or other proceeds
- to make on my/our behalf any claims to relief from tax in respect of ISA investments

### I/we understand that:

- Meteor does not provide investment advice and confirm that I/we either do not require such advice or have received advice on this investment from a financial adviser as shown above
- I/we recognise that I/we have received financial advice, my/our financial adviser is not acting as agent to the Issuer or its affiliates.

### Also Applicable to all ISA Applicants:

I declare that:

- I understand that this stocks and shares ISA will become a stocks and shares NISA on 1 July 2014
- all subscriptions made, and to be made, belong to me
- I have not subscribed and will not subscribe more than the overall subscription limit in total to a cash ISA or cash NISA and a stocks and shares ISA or stocks and shares NISA in the same tax year
- I have not subscribed and will not subscribe to another stocks and shares ISA or NISA in the same tax year that I subscribe to this stocks and share ISA
- I am resident in the United Kingdom for tax purposes or, if not so resident, perform duties which, by virtue of section 28 of Income Tax (Earnings and Pensions) Act 2003 (Crown employees serving overseas), are treated as being performed in the United Kingdom, or, am married to, or in a civil partnership with, a person who performs such duties, and I will inform Meteor immediately if I cease to be so resident or to perform such duties, or be married to, or in a civil partnership with, a person who performs such duties.

Signature:	
Name:	
Signature:	
Name:	
Date:	

Note: If you have filled in and signed this application form, please return it or send it to Meteor Asset Management Limited, 55 King William Street, London EC4R 9AD or back to your financial adviser to submit the form.

Please ensure that you complete the Existing ISA Transfer Request form overleaf.

## FTSE®/STOXX Kick Out Plan May 2014

## **Existing ISA transfer request**

Please complete this form using BLOCK CAPITALS in blue or black ink. For extra applications, simply photocopy this form or download a copy from our website at www.meteoram.com

Please supply your acco	ount deta	ils.		Account numb	per:	
Title (Mr, Mrs, Miss, Ms):			Surname:			
Full forename(s):					Date of birth:	
Permanent				,		
residential address:						
NI number:					Postcode:	
N.B. Under ISA Regula	itions on	ly whole transf	ers of current t	ax year subscriptions can	be accepted.	
For partial transfers i	indicate	the amount to	o be transferre	d:	Ту	pe of ISA
£					cash	stocks and shares
ISA Account number:					Sort Code:	
Name of investment:						
<ol> <li>Have you subscribed</li> <li>Do you wish to: Close your account a if no, do you wish to: Transfer your curren Transfer your curren</li> <li>Name of existing ISA Ma Address:</li> </ol>	and transf t year sub t year sub	fer the balance p oscription as par	olus interest?		Postcoc	Yes No
Any special instructions	5:					
<ul><li>as appropriate, to</li><li>2. Provide Meteor wit</li><li>3. Ensure that all divi</li><li>4. a) Proceed immediate penalty (delete and the second seco</li></ul>	value of th Meteor Ir h any info idends, in iately with as approp	ne ISA together nvestment Mana prmation, writter nterest & tax cre n the transfer an priate); OR	with any interest agement Limited or non-written, dits arising after d, where a period	t, dividends, rights and cash	ns from them rela osure/part transfe	-
						Ι
Note: If you have filled in	and sign	ed this form, plea	ase send it to Met	eor Asset Management Limit	ed,	

55 King William Street, London EC4R 9AD or to your financial adviser to submit the form.

Please ensure that you complete the Existing ISA Transfer Request form on previous page.

## FTSE®/STOXX Kick Out Plan May 2014

## **Trustee Account Application for Pension Schemes**

Please complete this form using BLOCK CAPITALS in blue or black ink. For extra applications, visit our website at www.meteoram.com

## 1. Your details

(The Trustee(s))		
		Scheme Name:
Name of administrators:		Scheme Reference No:
Address for correspondence:		
	Postcode:	Type of pension scheme: (please tick one box below)
Contact name:		An occupational scheme which is not a small self-administered scheme: (e.g. Defined Benefit Scheme)
Contact tel no:		A small self-administered scheme (SSAS):
Email:		A self-invested personal pension scheme (SIPP):

## If a SIPP, please provide the details of the SIPP holder here.

Title (Mr, Mrs, Miss, Ms):	S	urname:				
Full forename(s):						
Permanent residential address:						
Postcode:		Country:				
Occupation:			Dat	e of birth: DDMMYYY		
Country of residence	for tax purposes:					
NI number:       You can find the NI number on a payslip, form P45 or P60, letters from the HM Revenue and Customs or the Benefits Agency, or pension order book.						
Please provide Trustee	e details (to be completed	d by non-regulated trusts	only)			
Trustee 1		Tr	ustee 2			

Trustee 1		Trustee 2	
Full name		Full name	
Permanent		Permanent	
address		address	
	Postcode		Postcode
Date of birth		Date of birth	

## 2. Your bank details for any income and maturity payments

Bank name:	Bank sort code:		-		-	
Account	Account number:					
name:	Reference (if any):					

Building Society Reference or Roll No:													
--	--	--	--	--	--	--	--	--	--	--	--	--	--

## 3. Provision of Information

### Online only

I understand that I will only receive future details of my Account via email and online and that no further paper correspondance will be sent to me (please ensure that you fill in your email address in the box above).

Paper-based correspondence (0.25% additional initial charge)

I prefer to continue to receive all details of my account including valuation statements sent to me by post. I understand that this will incur an additional initial account charge of 0.25%.

### 4. Intermediary details

Firm name:		Financial Services Register Number:
Branch:	Adviser:	

## FTSE®/STOXX Kick Out Plan May 2014

## 5. Adviser Declaration

I confirm that all dealings with the investor(s) have been carried out in accordance with the requirements of the FCA Handbook. I declare that this application has been completed to the best of my knowledge and belief and I have agreed any adviser charge with the investor(s).

I can confirm that I have carried out the appropriate identity checks and have retained a completed 'Verification of Identity Certificate' and relevant supporting documents, which are available on request. I have seen the original documents and any that need a signature were already signed.

Signed on behalf of the above:	Date:	

## 6. Adviser Charges

Initial Adviser Charge – the amount of any charge will be confirmed in the Investment table below.

### Please tick if the Adviser Charges detailed will be subject to VAT

## 7. Investment (minimum £5,000)

Please complete the plan details below, indicating the investment type, adviser charging and amount.

Name of Plan	Direct options (£) Initial			dviser Charg	je (% or £)			
FTSE <sup>®</sup> /STOXX Kick Out Plan May 2014								
Your account must have cleared funds of this a	amount before any	plan orders are ex	ecuted.					
	Total Amount:	£						
Have you received financial advice?								
Yes, I/we have received advice from				(na	me of firm)			
<b>No</b> , I/we haven't received financial advice.								
8. Please answer the questions below:	8. Please answer the questions below:							
1. Please indicate if you hold any of the following investments: Bank deposits cash ISAs stocks and shares ISAs Unit								
2. Please indicate if you have ever held:								
Any investment where the capital and income payments are va of the underlying securities, such as equities, commodities, inc			ormance	Yes	No			
A structured product (a fixed term investment such as the one	you are applying	g for).		Yes	No			
3. Do you have the capacity and willingness to accept the risks of	f the investment,	, including any ri	sk to capi	ital? Yes	No			
4. Do you understand that the amount of any growth, income or in				nance				
of your chosen plan and that in the event of adverse market cond income or interest payments?	itions you may no	ot receive any gro	wth,	Yes	No			
5. Do you understand how the return of capital at maturity is cal terms, the amount you receive may be less than the amount o				Yes	No			
6. Do you understand that the Plan is designed to be held for the cash in early the amount you receive would depend on the val and that this value could be less than the amount you invested	ue of the securit			of sale Yes	No			
7. Do you understand that if the Issuer were unable to pay the ar on earlier encashment, you may lose some or all, of your inves income or interest payments to which you would otherwise ha	tment or deposi	t as well as any g		Yes	No			
8. Do you understand the charges associated with the Plan?					No			
9. Do you understand the personal tax implications of your invest	tment?			Yes	No			
10. Do you understand the compensation arrangements applicab	le to the Plan?			Yes	No			

## **Payments**

Please make your cheque payable to **Meteor Investment Management Limited Client Account**. If you are sending us a building society cheque it should include your name in brackets on the payee line. Please send completed cheque and application form to Meteor Asset Management Limited, 55 King William Street, London EC4R 9AD.

If you send money by bank transfer, the details you require are:	Please indicate total amount
Meteor Investment Management Limited Client Account HSBC Bank plc	£
IBAN: GB86MIDL40271593666182 Sort Code: 40-27-15 Account Number: 93666182.	Please indicate method of payment: Cheque Electronic payment

## 9. Authorised Signatures

The exercise of any options under the Terms and Conditions must be authorised by the requisite number of authorised signatories or, where a number is not stipulated, by at least one authorised signature. Please provide the names and sample signatures of all those who will be Authorised Signatories. If you require more than five, please continue on a separate sheet of paper. Where there is any change to the Authorised Signatories, please notify Meteor in writing giving the date of the change (Meteor will be entitled to rely on the previous list until it is informed to the contrary).

Signed:	Name:	Date:
Signed:	Name:	Date:

### **10. Declaration**

### I/we declare that I/we:

- I have carefully read the Plan brochure including any applicable Terms and Conditions for the Plan and accept the terms under which the Plan will be managed
- apply as Trustees/Authorised Parties for an Account to be opened in accordance with Meteor standard Terms and Conditions
- have completed this form to the best of my/our knowledge and belief and the information given in the application, whether in handwriting or not, is true and complete
- am/are not, or acting on the behalf of, a resident of the United States; and that I/we will not assist any person who is so resident
- agree to inform Meteor immediately should I/we become a resident(s) of the United States
- will inform Meteor without delay of any change in my/our circumstances affecting any of the information in this form I/we confirm that:
- my/our powers of investment, and delegation of those powers, permit me/us to invest the assets of the Scheme(s)
- the investing scheme is a registered pension scheme under Part 4 of the Finance Act 2004 (or an application for its registration has been made) and I/we undertake to advise Meteor immediately if it ceases to be a registered pension scheme or if its application for registration is withdrawn or refused
- I/we will tell Meteor if the Scheme is not granted exempt approval or if that approval is withdrawn
- I/we understand and agree that any investments in the Plan will be allocated in accordance with my/our instructions to Meteor
- this application and the Terms and Conditions referred to above shall form the basis of the contract between me/us and Meteor. I/we acknowledge receipt of the Terms and Conditions, further copies of which are available on request
- I/we recognise that if I/we have received financial advice, my/our financial adviser is not acting as agent to the Issuer or its affiliates
- I/we have agreed the amount of any Initial Adviser Charge for these investments as shown overleaf and note that the agreed terms will be confirmed to me by Meteor on acceptance of such Instruction
- I/we will agree the amount of any initial Adviser Charge with my adviser at the time of any subsequent investment and understand that the agreed terms will be detailed in each Plan Application form sent to Meteor and confirmed to me by Meteor on acceptance of such Instruction

### I/we authorise Meteor:

to hold my/our cash subscription, Direct investments, interest, dividends and other rights or proceeds in respect of those investments and any cash or other proceeds

### I/we understand that:

Meteor does not provide investment advice and confirm that I/we either do not require such advice or have received advice on this investment from a financial adviser as shown above

For and on behalf of the Trustees of the Scheme:

Signature:	
Name:	
Signature:	
Name:	
Date:	

Note: If you have filled in and signed this application form, please return it or send it to Meteor Asset Management Limited, 55 King William Street, London EC4R 9AD or back to your financial adviser to submit the form.



## FTSE®/STOXX Kick Out Plan May 2014

## Account Application for Trustees, Companies and Partnerships

Please complete this form using BLOCK CAPITALS in blue or black ink. For extra applications, visit our website at www.meteoram.com

## 1. Your details

....

Partnership name:					
Address for correspondence:					
			Postcode:		
Registered company address:					
	Postcode:		Company Number:		
Type of trust (if applicable): Name of administrators					
Contact name:					
Contact tel no:					
Email:					
Please provide Tru	stee details for non-regulated trusts only / dir	ector details fo	r private companies only / partners in a partnership		
Trustee 1		Trustee 2	2		
Full name		Full name	e		
Permanent address		Permane address	nt		
	Postcode:		Postcode:		
Date of birth		Date of b			
2. Your bank o	details for any income and maturity	v payments			
Bank name:		Bank	sort code: – –		
Account		Αссοι	Int number:		
name:		Reference (if any):			
Building Society	/ Reference or Roll No:				

## 3. Provision of Information

### Online only

I understand that I will only receive future details of this Account via email and online and that no further paper correspondance will be sent to me.

#### Paper-based correspondence (0.25% additional initial charge)

I prefer to continue to receive all details of my account including valuation statements sent to me by post. I understand that this will incur an additional initial account charge of 0.25%.

### 4. Intermediary details

Firm name:		Register Number:
Branch:	Adviser:	

## Please tick if the Adviser Charges detailed will be subject to VAT

### 5. Adviser Declaration

I confirm that all dealings with the investor(s) have been carried out in accordance with the requirements of the FCA Handbook. I declare that this application has been completed to the best of my knowledge and belief and I have agreed any adviser charge with the investor(s).

I can confirm that I have carried out the appropriate identity checks and have retained a completed 'Verification of Identity Certificate' and relevant supporting documents, which are available on request. I have seen the original documents and any that need a signature were already signed.

#### Signed on behalf of the above:

Date:

. . .

## 6. Adviser Charges

Initial Adviser Charge – the amount of any charge will be confirmed in the Investment table below.

Please tick if the Adviser Charges detailed will be subject to VAT

## 7. Investment (minimum £5,000)

Please complete the plan details below, indicating the investment type, adviser charging and amount.

FTSE®/STOXX Kick Out Plan May 2014	ne of firm)		
Total Amount:     £       Have you received financial advice?	e of firm)		
Have you received financial advice?	e of firm)		
	e of firm)		
Yes, I/we have received advice from     (name)	e of firm)		
<b>No</b> , I/we haven't received financial advice.			
8. Please answer the questions below:			
1. Please indicate if you hold any of the following investments:			
Bank deposits 🔄 cash ISAs 🔄 stocks and shares ISAs 🔄 Unit trusts/investment trusts 🔄 Direct equity investment 🗌	other		
2. Please indicate if you have ever held:			
Any investment where the capital and income payments are variable and are based on the performance of the underlying securities, such as equities, commodities, indices or corporate bonds.	No		
A structured product (a fixed term investment such as the one you are applying for). Yes	No		
3. Do you have the capacity and willingness to accept the risks of the investment, including any risk to capital? Yes	No		
Do you understand that the amount of any growth, income or interest payments will depend on the performance			
of your chosen plan and that in the event of adverse market conditions you may not receive any growth, income or interest payments? Yes	No		
5. Do you understand how the return of capital at maturity is calculated and that, depending on the Plan terms, the amount you receive may be less than the amount of your original investment or deposit? Yes	No		
<ul> <li>6. Do you understand that the Plan is designed to be held for the full investment term and if you were to cash in early the amount you receive would depend on the value of the securities or deposit at the date of sale and that this value could be less than the amount you invested?</li> </ul>	No		
<ul> <li>Do you understand that if the Issuer were unable to pay the amounts due when the Plan matures, or on earlier encashment, you may lose some or all, of your investment or deposit as well as any growth, income or interest payments to which you would otherwise have been entitled?</li> </ul>	No		
8. Do you understand the charges associated with the Plan? Yes	No		
9. Do you understand the personal tax implications of your investment? Yes	No		
10. Do you understand the compensation arrangements applicable to the Plan? Yes	No		

### **Payments**

Please make your cheque payable to **Meteor Investment Management Limited Client Account**. If you are sending us a building society cheque it should include your name in brackets on the payee line. Please send completed cheque and application form to Meteor Asset Management Limited, 55 King William Street, London EC4R 9AD.

If you send money by bank transfer, the details you require are: Meteor Investment Management Limited Client Account HSBC Bank plc IBAN: GB86MIDL40271593666182 Sort Code: 40-27-15 Account Number: 93666182.

Please indicate total amount

£				
Please indicate method of payment:				
Cheque	Electronic payment			

## 9. Authorised Signatures

The exercise of any options under the Terms and Conditions must be authorised by the requisite number of authorised signatories or, where a number is not stipulated, by at least one authorised signature. Please provide the names and sample signatures of all those who will be Authorised Signatories. If you require more than five, please continue on a separate sheet of paper. Where there is any change to the Authorised Signatories, please notify Meteor in writing giving the date of the change (Meteor will be entitled to rely on the previous list until it is informed to the contrary).

Signed:	Nar	ne:	Date:
Signed:	Nar	ne:	Date:
Signed:	Nar	ne:	Date:
Signed:	Nar	ne:	Date:
Signed:	Nar	ne:	Date:

## **10. Declaration**

### I/we declare that:

- I have carefully read the Plan brochure including any applicable Terms and Conditions for the Plan and accept the terms under which the Plan will be managed
- I/we apply as Trustees/Authorised Parties for the Account to be opened in accordance with Meteor standard Terms and Conditions
- apply as Trustees/Authorised Parties for the Plan listed overleaf
- have completed this form to the best of my/our knowledge and belief and the information given in the application, whether in handwriting or not, is true and complete
- am/are not, or acting on the behalf of, a resident of the United States; and that I/we will not assist any person who is so resident
- agree to inform Meteor immediately should I/we become a resident(s) of the United States
- will inform Meteor without delay of any change in my/our circumstances affecting any of the information in this form

### I/we confirm that:

- my/our powers of investment, and delegation of those powers, permit me/us to invest the assets or part of them not less than the part which I/we propose to invest, in the Plan to be applied for
- I/we understand and agree that any investments in the Plan will be allocated in accordance with my/our instructions to Meteor (which includes any set out in the 'Investment Details' section of this application)
- if I/we have received financial advice, my/our financial adviser is not acting as agent to the Issuer or its affiliates
- I/we have agreed the amount of any Initial Adviser Charge for these investments as shown overleaf and note that the agreed terms will be confirmed to me by Meteor on acceptance of such Instruction
- I/we will agree the amount of any initial Adviser Charge with my adviser at the time of any subsequent investment and understand that the agreed terms will be detailed in each Plan Application form sent to Meteor and confirmed to me by Meteor on acceptance of such Instruction

### I/we understand that:

- Meteor does not provide investment advice and confirm that I/we either do not require such advice or have received advice on this investment from a financial adviser as shown above.
- this application and the Terms and Conditions referred to above shall form the basis of the contract between me/us and Meteor. I/we acknowledge receipt of the Terms and Conditions, further copies of which are available on request.

### I/we authorise Meteor:

to hold my/our cash subscription, Direct investments, interest, dividends and other rights or proceeds in respect of those investments and any cash or other proceeds;

Signature:	
Name:	
Signature:	
Name:	
Date:	

Note: If you have filled in and signed this application form, please return it or send it to Meteor Asset Management Limited, 55 King William Street, London EC4R 9AD or back to your financial adviser to submit the form.

Approved and issued by Meteor Asset Management Limited. Meteor Asset Management is authorised and regulated by the Financial Conduct Authority, Financial Services Register Number 459325. Financial Conduct Authority: 25 The North Colonnade, Canary Wharf, London E14 5HS.